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## New Dawn Psychological Services Messaging Terms & Conditions

New Dawn offers HIPPA compliant text messaging through the business number (this is separate from text messages that come through the SimplePractice platform for session reminders and links).

### *Terms & Conditions –*

By providing your number (either through this consent process or by initiating text communication with New Dawn), you agree to receive informational messages (appointment reminders, scheduling confirmations, account notifications, etc.) from New Dawn Psychological Services. Message frequency varies. Message and data rates may apply. For help, reply HELP or email [cbarrett@newdawnpsychservices.com](mailto:cbarrett@newdawnpsychservices.com). You can opt out at anytime by replying STOP, completing a revocation of consent via the client portal, or sending a written request via email.

### *Mobile SMS Messaging Privacy Policy -*

Some information may be collected, such as name, phone number, and email address. This information is used to perform services including billing, customer service, scheduling, and other administrative requests. The information will not be shared with third parties/affiliates for marketing/promotional purposes. This includes text messaging opt-in data and consent. As a current or prospective client, you can text STOP at any time to opt out of receiving SMS text messages from NDPS. You can text HELP at any time to receive help. Messaging frequency may vary. Messaging and data rates may apply. All policies are followed as per CITA guidelines 5.2.1. At any time if you want your information to be removed, you can contact NDPS by email

([cbarrett@newdawnpsychservices.com](mailto:cbarrett@newdawnpsychservices.com)) or mail (PO Box 22079, Cheyenne, WY, 82003). For information all privacy policies, see the New Dawn Psychological Services Privacy Practices document.

*Opting-in to SMS communication –*

To opt in to receiving communication via SMS from NDPS, you can either initiate text communication, email NDPS ([cbarrett@newdawnpsychservices.com](mailto:cbarrett@newdawnpsychservices.com)), or complete a consent form via the practice's online platform. You can also opt-in by selecting the "text" option on the contact us form of the NDPS website and providing a valid phone number. Please note that there are two forms of text communication from NDPS. One is through the SimplePractice platform (opting in or out can be done through the SimplePractice platform). The messaging being referred to in this document is related to contact with NDPS phone line at 307-500-2441.

*Emergency Communication Policies –*

Please note that NDPS text messaging is not intended for emergency communications. If you are experiencing a mental health or medical emergency, contact local emergency services by dialing 911. Any emergency communication that is received by NDPS may result in the initiation of a welfare check and the sharing of available information (name, phone, address) to emergency services.